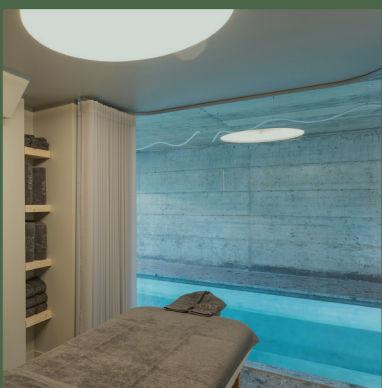


Santa Cruz

NATURE HOUSE

spa
REGULATION
ANNEX II



The use of the SPA is exclusive to guests.

SPA SCHEDULE

8H00 - 20H00

TREATMENT SCHEDULE

10H00 - 19H00

- I.** We strongly recommend that the guest uses the slippers and robe that are at his/her disposal in the bedroom;
 - II.** All disposable accessories of care and body treatment (such as towels, shower caps and underpants) will be at the guests' disposal in the SPA;
 - III.** The reservation of treatments is subject to availability;
 - IV.** The reservation of treatments must be done preferably with 12 hours' notice, in the reception;
 - V.** The cancelation of that reservation must be done with at least 12 hours' notice;
 - VI.** We recommend that the guest shows up in the exact schedule, so that the treatment isn't compromised;
 - VII.** In case of illness or pregnancy, the guest must inform the person with whom the reservation was made or the SPA therapist;
 - VIII.** The use of laptop or cell phone during sessions is forbidden;
 - IX.** We recommend that the guest maintains an adequate level of silence and tranquillity when using the space or during treatments;
 - X.** We recommend that all valuable objects are stored in the safe box of the guest's bedroom.
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Santa Cruz
Movement & Nature House

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